

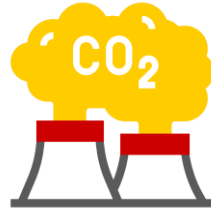
Our Climate & Environment

July 2026



Net zero target

Scopes 1&2 by 2040
Scope 3 by 2050



56%

Reduction in CO₂e
emissions since 2019*

1.8 million kWh

saved since 2019 through
reduction measures



Launched our Circular Economy Framework

to consistently
embed circularity
across all brands



**Solar
panels**
at 6 sites



270,000
items of furniture
& IT refurbished
since 2015

**13 electric
vehicles**



**EV
charging
points**
at 11 sites



100%
renewable
electricity
at all 17 sites

Maintained
**CDP's
B-List**



**NHS Evergreen
Level 1**

Achieved for
CWS and CIM



* We have reduced our Scope 1 & 2 emissions by 56.1% compared with our 2019 baseline as of January 2026 in-line with our strategy for net zero by 2040

One Crown. Stronger Tomorrow.



Our People & Business

July 2026



88%^{+5%}

employees recommend Crown
as a great place to work*



186

employees received training
on carbon & climate change

16

formally accredited
Mental Health First Aiders



90%

pass rate for class of
2024 apprentices

10



Early Careers Aspire
apprentices employed in 2025

16



delegates studying
whilst working full-time

INVESTORS IN PEOPLE®
We invest in people Gold

INVESTORS IN PEOPLE®
We invest in wellbeing Silver



30 of 80

participants in an EV
salary sacrifice scheme
for staff with a car
allowance



10

Average training
hours per employee
in 2026 so far



40

participants
in flexi holiday
scheme



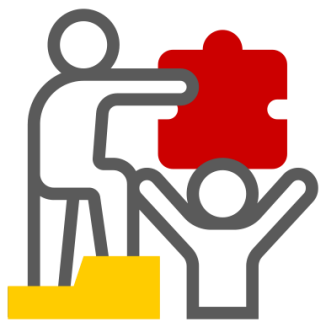
* Based on our Employee Experience Survey of September 2025

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Our Partners & Community

July 2026



Launched our Social Impact Strategy in 2025, focused on employment and skills



900+
charity partners
Up by 200 in 2025



513
volunteering hours
logged so far in 2026



2912 items
donated through our
Giving Back Project in
2026 so far



£3.5k
raised for charity
in 2025

Working closely with **4+ industry bodies** to drive the agenda

British Association of Removers (BAR), Gallery Climate Coalition (GCC), Institute of Workplace and Facilities Management (IWFM), Business in the Community (BITC)



GCC

iwfm



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