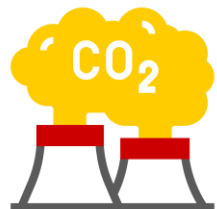


Environment

May 2024

Net Zero

by 2040 target



52%

Reduction in CO₂e emissions since 2019*



1.5 million kWh

saved since 2019 through reduction measures



Solar panels

in 6 sites with another in planning

Normative

Normative partnership to measure global carbon footprint



7 electric vehicles

with 2 more on order

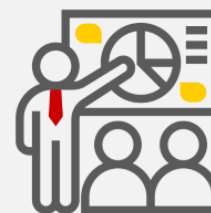


EV charging points
at 7 sites



Renewable electricity
at 18 sites

Maintained
CDP's B-List



Now reporting 4
Scope 3
categories



Use of locally sourced biodiesel in vehicle fleet



* We have reduced our Scope 1 & 2 emissions by 52% compared with our 2019 baseline as of January 2024 in-line with our strategy for net zero by 2040

Social

May 2024



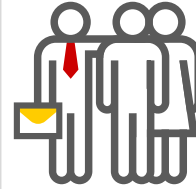
69%

employees believe they can engage with our organisational purpose



587

employees received training on carbon & climate change



88%

employees recommend Crown as a good place to work



87%

employees agree they are treated with respect



Awarded Silver
by the 5% club in 2023
for our commitment to professional development



11,212 hours
of voluntary, self-directed training delivered in 2023



70%

employees feel involved in sustainability in their day-to-day role



FormScore

wellbeing pilot across UK&I, available to 480 staff



Working with BITC

to create a Social Impact Strategy



INVESTORS IN PEOPLE | Silver

Awarded Investors in People Silver in 2022






600+
charity partners



2,955
volunteering hours
used by staff in 2023



5,700 items 
donated through our
Giving Back Project
in 2023



\$32,000
raised for charity
in 2023

Working closely with **5+ industry bodies**
to drive the agenda

The Coalition for Greener Mobility (CGM), British Association of Removers (BAR), Gallery Climate Coalition (GCC), Institute of Workplace and Facilities Management (IWFM), Business in the Community (BITC)



GCC



iwfm